Policy for Collecting Unpaid Water Bills

The Association mails water bills to all users on a quarterly basis. The Due Date is 30 days after invoice date.

- 1. If payment is not received by the Due Date, a \$50.00 late fee is applied and a First Delinquent Notice is mailed.
- 2. If payment is not received within 10 days of the Due Date, an additional \$50.00 late fee is applied and a Second Delinquent Notice is mailed.
- 3. If payment is not received within 20 days of the Due Date, an additional \$50.00 late fee is applied and a Third Delinquent Notice is mailed.
- 4. If payment is not received within 25 days of the Due Date, water service will be de-activated and a \$150.00 fee will be applied.
- 5. Water Service will be re-activated within 24 hours upon receipt in full of the current balance, including a \$150.00 re-activation fee.
- 6. Late Fees will not be waived for any reason. The Association will pursue all of its rights and remedies to collect delinquent accounts.

Adopted February 10, 2016